

Error Codes and Messages

Message	Status
The value was successfully delivered to the recipient.	Success
We were not able to recognize the telecom network of this phone number.	Failed
The value cannot be sent to this recipient.	Failed
The transaction was cancelled by the customer.	Failed
The transaction was cancelled by provider.	Failed
The transaction was not completed successfully.	Failed
The phone number of the recipient is not a valid prepaid number.	Failed
The recipient cannot receive additional value at this time.	Failed
The recipient cannot receive additional value today.	Failed
The recipient received value recently. Please retry later.	Failed
The transaction was rejected by the destination telecom network.	Failed
Service to this destination telecom network is temporarily unavailable.	Failed
The phone number of the recipient is not activated.	Failed
The phone number of the recipient is expired.	Failed
The transaction ended in timeout and was not completed successfully.	Failed
The value cannot be sent to this recipient.	Failed
The phone number of the recipient is temporarily barred from refill.	Failed
The phone number of the recipient is incorrect, please check the length of the number.	Failed
The phone number of the recipient reached its maximum number of topup. Please retry later.	Failed
engageSPARK reached its maximum number of topup. Please retry later.	Failed
The sender reached its maximum daily number of topup. Please retry later.	Failed
The sender reached its maximum weekly number of topup. Please retry later.	Failed
The sender reached its maximum monthly number of topup. Please retry later.	Failed
The product you tried to send is currently not available. Please retry with another product.	Failed
The product you tried to send is no longer available. Please retry with another product.	Failed
Service to this destination telecom network is currently unavailable	Failed
The amount requested is not within the allowed range. Please retry with another amount within the range.	Failed
Requested currency not allowed for this account	Failed
Mismatch between SKU ID and telecom network ID	Failed
Transaction ID not found	Failed

The product you tried to send is not available in this region. Please retry with another product.	Failed
The balance of your master account is too low to process this transaction.	Failed
The balance of your retailer account is too low to process this transaction.	Failed
Not enough information to process the topup	Failed
Invalid action	Failed
Invalid input_currency	Failed
Invalid output_currency	Failed
Invalid input_value	Failed
Invalid transaction ID	Failed
Account not configured for this service	Failed
Invalid flag	Failed
Invalid key or key is empty	Failed
Country not found!	Failed
Incorrect content or content cannot be empty!	Failed
The number you entered is incorrect. Please retry with a new number.	Failed
All needed argument not received	Failed
Incorrect info_type!	Failed
Wrong MD5 encoding	Failed
Originating IP not allowed	Failed
Key or MD5 value cannot be empty	Failed
Key already used or invalid key value	Failed
engageSPARK top up api not active. Please contact engageSPARK.	Failed
IP not whitelisted. Please contact engageSPARK support.	Failed
IP blacklisted. Please contact engageSPARK support.	Failed
System currently not available. Please retry later.	Failed
Account not found. Please enter a correct login and password	Failed
System currently not available. Please retry later.	Failed
The transaction was cancelled by provider.	Failed
The Account number of the recipient is not a valid Account number.	Failed
The recipient cannot receive additional value at this time.	Failed
The recipient received value recently. Please retry later.	Failed
The transaction was rejected by the destination telecom network.	Failed
The transaction ended in timeout and was not completed successfully.	Failed
The product you tried to send is currently not available. Please retry with another product.	Failed
The Account number of the recipient is not an Account number.	Failed
The recipient cannot receive additional value at this time.	Failed

The transaction was rejected by the destination telecom network.	Failed
The transaction ended in timeout and was not completed successfully.	Failed
The phone number of the recipient is not a valid prepaid number.	Failed
The recipient cannot receive additional value at this time.	Failed
The transaction was rejected by the destination telecom network.	Failed
The transaction ended in timeout and was not completed successfully.	Failed
The phone number of the recipient is not a valid prepaid number.	Failed
The recipient cannot receive additional value at this time.	Failed
The transaction was rejected by the destination telecom network.	Failed
The transaction ended in timeout and was not completed successfully.	Failed